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TRAN QUANG CONG

**THE SETTLEMENT WORK OF THE COMPLAINT AND
DENOUNCEMENT LETTERS OF THE PROVINCIAL PARTY
INSPECTION COMMITTEE IN THE RED RIVER DELTA
IN THE CURRENT PERIOD**

SUMMARY OF PH.D. THESIS

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INTRODUCTION

1. The necessity of the research

Solving complaint and denunciation letters in the Party is an effective tool to prevent violations, strengthening and keeping discipline in the Party. Currently, the denunciation of citizens and party members against party members who are officials holding positions and powers is increasing, focuses mainly on the responsibility of the head, manager. The complaints and complaints over level are complicated. The solving complaint and denunciation letters of the Provincial Party Inspection Committee in the Red River Delta have got encouraging achievements over the years. The Provincial Party Inspection Committee in the Red River Delta has carried out relatively comprehensive and effective inspection activities for the tasks performed according to the provisions of the Party's Charter; well perform the key task of inspecting party members and level lower party organizations when there are signs of violations; quickly and timely settlement of complaints and denunciations. Through the inspection, it was clearly concluded the advantages and disadvantages of violations of collectives and individuals, promptly handled violations, and proposed to recover lost money and artifacts. The achieved results have contributed to maintaining the principles of organization and activities of the Party, strengthening discipline and unity in the Party, enhancing the leadership role and fighting strength of the party organization as well as the sense of responsibility of party members. Currently, the complaints and denunciations in the Red River Delta's provinces are complicated, focusing on issues such as finance, land, cadres work, etc... while the solving of complaint and denunciation letters has many limitations such as improper solving, improper solving of the Party's Charter, overdue settlement, omission of important information, documents and evidence; even deviations in disciplining and solving complaints and denunciations improperly and incompletely implementing the Party's Charter, the Party's regulations, standards of conduct and ethics in disciplining and solving complaints and denunciations in the Party. In addition, the awareness of some Party committees on inspection work, especially the solving complaints and denunciations is still limited; some inspection commission are not focus on solving complaints and denunciations in a drastic and effective manner.

Therefore, improving the quality of the Party's inspection work in general and the solving complaints and denunciations of the Provincial Party Inspection Committee in the Red River Delta in particular is determined to be an urgent requirement in the current period. So the author chooses the issue “**The settlement**

work of complaint and denunciation letters of Provincial Party Inspection Committee in the Red River Delta in the current period” as a doctoral thesis of major Party building and State Government

2. Research aims and objectives

2.1. Research aims

On the basis of clarifying the theoretical of solving complaints and denunciations letters,

the thesis analyzes and evaluates the current status of the solving complaints and denunciations of the Provincial Party Inspection Committee in the Red River Delta, from which showing directions and solutions to better perform this work in the near future.

2.2. Research objectives

- Overview of scientific research studies related to the thesis topic.
- Clarifying theoretical and practical issues about solving complaints and denunciations letters of the Provincial Party Inspection Committee in the Red River Delta.
- Survey and evaluate the status of solving complaints and denunciations letters of the Provincial Party Inspection Committee in the Red River Delta from 2015 until now.
- Proposing directions and solutions to better implement solving complaints and denunciations letters of the Provincial Party Inspection Committee in the Red River Delta in the coming time.

3. Subjects and scope of the study

3.1. Research subjects

The settlement work of complaint and denunciation letters of the Provincial Party Inspection Committee in the Red River Delta in nice provinces including: Bac Ninh, Ha Nam, Hai Duong, Hung Yen, Nam Dinh, Ninh Binh, Quang Ninh, Thai Binh, Vinh Phuc.

3.2. Research scope

Research content: The the solving complaints and denunciations letters

Research space: The thesis research and surveys the status of settlement work complaints and denunciations letters of the Provincial Party Inspection Committee in the Red River Delta from 2015 until now. The main directions and solutions proposed in the thesis are valid until 2035.

Research duration: The thesis surveys and evaluate the status of solving complaints and denunciations letters of the Provincial Party Inspection Committee in

the Red River Delta in the period from 2015 to now and direction to the year of 2035.

4. Theoretical, practical basis and research methods

4.1. Theoretical basis

The thesis researches on the theoretical basis of Marxism - Leninism, Ho Chi Minh's thought and the Communist Party's point of view on inspection, supervision work, the solving complaints and denunciations letters.

4.2. Practical basis

The thesis researches on the practical basis of settlement work of complaints and denunciations letters of the nice Provincial Party Inspection Committee in the Red River Delta from 2015 to now.

4.3. Research Methods

The thesis is researched on the basis of the methodology of Marxism-Leninism; the thesis uses specific specialized as well as interdisciplinary methods: logical combined historical method, analytical combined synthetic method, deduction, induction, survey, statistics, sociological investigation, summary, practical method, etc

5. New contributions of the thesis

- Contributing to clarify theoretical and practical issues about the solving complaints and denunciations letters of the Provincial Party Inspection Committee in the Red River Delta in the current period.

- Proposing a number of new solutions which are feasible to well perform the solving complaints and denunciations letters of the nice Provincial Party Inspection Committee in the Red River Delta in the current period.

6. Theoretical and practical significance of the thesis

The thesis contributes to summarizing the practice, supplementing and developing the theory on the solving complaints and denunciations letters of the Provincial Party Inspection Committee in the Red River Delta in the current period, and also can be used as a document of reference materials for teaching, learning and researching the subject of Building the Communist Party of Vietnam.

7. Structure of the thesis

The thesis includes: Introduction, four chapters (ten sections), conclusion, list of author's published scientific works related to the thesis; list of references, tables and appendices.

Chapter 1

LITERATURE RIVIEW

1.1. Foreign research works

Edwin Felter (2003), *Complaint resolution system of the US administration*; Deng Jian Wei, Zhang Yan (2016), *“Ways to improve government transparency - Singapore's suggested approach*; Tong Ying (2021), *Six major anti-corruption campaigns: New achievements in building a clean China*; Zhang Ya Ru (2021), *Surveying the history and revealing the reality of the anti-corruption work base on institution in China Communist Party*

1.2. Research works in Vietnam

1.2.1. Research works on complaint and denunciation

Bui Manh Cuong, Nguyen Thi To Uyen (2013), *Ho Chi Minh's thought on citizen reception and settlement of complaints and denunciations*; Pham Hong Thai, Vu Cong Giao, Dang Minh Tuan, Nguyen Minh Tuan (2017), *Completing the law on complaints and denunciations in our country today*; Ngo Manh Toan (2007), *Completing the law on complaints and denunciations in terms of building a state ruled by law in Vietnam*; Vu Duy Duan (2014), *Solving complaints and denunciations - Methods to ensure legality and discipline in state administrative management in Vietnam today*; Le Tien Dat (2021), *Protection of whistleblowers under administrative law in Vietnam*; Mai Van Duan (2015), *Korea's experience in protecting whistleblowers*; Tran Van Duy (2017), *Solutions to improve settlement of complaint and denunciation’s mechanism in the current period*; Nguyen Thi Hong Thuy (2018), *Regulations on the protection of whistleblowers in some countries around the world and recommendations to improve the law on the protection of whistleblowers in Vietnam*; Nguyen Ngoc Bich (2021), *Complaints and denunciations in the election of deputies to the National Assembly and People's Councils at all levels*; Nguyen Thi Thuy Ha (2023), *Identifying objects of administrative complaints - Current situation and solutions*

1.2.2. Research works on resolving complaint and denunciation and settlement work of complaint and denunciation letters

Cao Van Thong (2013), *Experience and solutions to solve denunciations in the Party*; Do Hung Cuong (2015), *Preventing and preventing violations of denunciations and dealing with denunciations in the Party*; Mai Truc (Editor) (2015), *Fighting against misrepresentation in discipline enforcement and handling complaints about Party discipline*; Cao Van Thong (2020), *Focusing on denunciation settlement work*,

serving well the Party congresses at all levels until the 13th Party Congress; Nguyen Tuan Khanh (2017), State management of inspection and settlement of complaints and denunciations in Vietnam today; Tran Van Long (2017), Monitoring the settlement of administrative complaints and denunciations in our country today - Current situation and solutions; Vo Nguyen Nam (2013), Experience in handling denunciations against Party members; Nguyen Ngoc Hieu (2015), Some issues drawn when dealing with serious complex denunciations; Thu Hoai (2015), Complete settlement of denunciations before party congresses at all levels; Duong Van Hue (2016), Some experiences drawn from the practice of receiving citizens and handling complaints and denunciations; Le Thi Thuy (2016), The coordination between the inspection agency and the Party inspection agency in handling denunciations of cadres, civil servants and party members; Nguyen Xuan Thong (2017), Implementing a dual process in settling denunciations; Nguyen Thi Huyen (2017), Some solutions to improve the quality of complaint and denunciation settlement in Thai Binh province; Nguyen Thanh Thuy (2018), Solutions to improve the efficiency of settlement of complaints and denunciations in civil judgment enforcement; Dang Thi Kim Ngan (2018), On the mechanism to encourage people to exercise the right to denounce in our country today; Tran Van Long (2018), Improving the effectiveness of supervision and settlement of administrative complaints and denunciations in our country; Kim Thanh (2018), President Ho Chi Minh with the handling of complaints and denunciations; Cao Van Thong (2020), Focusing on denunciation settlement, serving well the Party congresses at all levels until the 13th Party Congress; Phan Thanh Ha (2021), Citizen reception and settlement of complaints and denunciations of the Party Committee of Thai Nguyen province

1.3. Results of scientific works and the issues need further research

1.3.1. General evaluation of the research works

Firstly, research works have clarified the concept of complaints and denunciations, settlement of complaints and denunciations of the Provincial Party Inspection Committee.

Secondly, research works have closely and properly assessed the actual status of the settlement of complaints and denunciations.

Thirdly, a number of research works have shown experiences on solving complaints and denunciations.

Fourthly, a number of research works have analyzed, interpreted and made suggestions and recommendations to further solve the problem in terms of both methodology, epistemology and specific recommendations.

1.3.2. The issues need further research to clarify

Firstly, clarifying the concept, defining the content, role, characteristics and process of the settlement work of complaints and denunciations of the Provincial Party Inspection Committee.

Secondly, analyze and assess the current situation of solving complaints and denunciations of the Provincial Party Inspection Committee in the Red River Delta today, pointing out advantages, disadvantages, causes and some experiences.

Thirdly, research to identify directions, requirements as well as propose solutions to well perform the work of complaints and denunciations settlement of the Provincial Party Inspection Committee in the Red River Delta in the coming time.

Conclusion Chapter 1

On the basis of an overview of foreign research works and research works in Vietnam related to the thesis topic, the scientists have clarified the basic theoretical issues and provided a lot of practical experience in the field of complaints and denunciations research works of the Provincial Party Inspection Committee; each research project exploits from different angles and offers different solutions, but they all aim at the common goal of performing well the work of complaints and denunciations settlement of the Provincial Party Inspection Committee.

Chapter 2

THEORETICAL ISSUES ABOUT THE SETTLEMENT WORK OF COMPLAINT, DENOUNCEMENT LETTERS OF THE PROVINCIAL COMMITTEE'S INSPECTION COMMISSION IN THE CURRENT PERIOD

2.1. Provincial Committee, Provincial Party Inspection Committee and Agency of Provincial Party Inspection Committee

2.1.1. Provincial Committee in our country currently - functions and tasks

Corresponding to the Party Committees of provincial level, there are Provincial Committees and Provincial Standing Committees. "The Committee of Provincial level is the leading body of the Party Committee of Provincial level between two Congresses"

* *Functions of the provincial committee*: to lead party organizations and party members; to lead socio-political organizations from the province to the grassroots to well implement the guidelines, resolutions and directives of the Central Party and the policies and laws of the State.

* *Duties and powers of the Provincial Committee*:

The Provincial Committee has eight basic tasks, leading to concretize the guidelines, guidelines and process of implementing, organizing the implementation of the Resolution of the Provincial Party Congress as well as the guidelines and resolutions of the Central Committee. ; orient or decide according to its competence issues of Party building, organization and personnel work; inspection, supervision and discipline in the Party according to the provisions of the Party's Charter,...; leaders of local governments in performing state management functions, tasks and powers in accordance with law.

2.1.2. Provincial Party Inspection Committee - concept, functions, tasks, powers, organizational structure, principle, working regime and roles

2.1.2.1. Concept

* The concept of Provincial Party Inspection Committee (PPIC)

The Provincial Party Inspection Committee is the inspecting agency of the Provincial Committee, performing the functions, duties and powers of inspection, supervision, party discipline, settlement of complaints and denunciations as stipulated in the current Party's Charter.

2.1.2.2. Functions and duties of the Provincial Party Inspection Committee

* *Functions of the Provincial Party Inspection Committee*

The main function of the Provincial Party Inspection Committee is doing the inspection, supervision and working of discipline in the Party; coordinate with agencies to carry out a number of tasks related to inspection and supervision.

* *Duties of the Provincial Party Inspection Committee*

The Provincial Party Inspection Committee performs six tasks according to current regulations: inspecting party members for signs of violations, supervising, making conclusions, settling denunciations, and examining finances.

2.1.2.3. Powers of the Provincial Party Inspection Committee

Firstly, in the process of inspection and supervision, party organizations and party members must strictly comply with the requirements of the Provincial Party inspection committee.

Secondly, when the Party committees, standing committees of the Party committees, and lower-level party organizations send documents and reports to the Provincial Committee and the Standing Committee of the Party Committee, they also have to send them to the Provincial Committee.

2.1.2.4. Organizational structure and working mode of the Provincial Party Inspection Committee

* *Organizational structure of the Provincial Party Inspection Committee*

Implementing Regulation No. 22-QDi/TW, Provincial Party Inspection Committee has from nine to eleven members (decided by the Provincial Committee), of which are two part-time members (the head of the committee or the deputy head of the organizing committee is provincial committee member and Chief Inspector), in particular, the Provincial Party Inspection Committee of Thanh Hoa and Nghe An Provinces have from eleven to thirteen members.

** Working mode of the Provincial Party Inspection Committee*

Firstly, the Provincial Party Inspection Committee implements the principle of democratic centralism in Party inspection, supervision and discipline activities.

Secondly, the Provincial Party Inspection Committee works under the direct leadership of the Provincial Committee and the Provincial Standing Committee.

Thirdly, the Provincial Party Inspection Committee works under the direction, guidance, inspection and supervision of the Central Inspection Committee

2.1.2.5. The role of the Provincial Party Inspection Committee

Firstly, it's the agency that performs inspection and supervision in the Provincial Committee.

Secondly, it's the agency to prevent violations of party organizations and Provincial Committee; making an important contribution to the successful implementation of the cause of socialist construction and national defense.

Thirdly, make an important contribution to strictly implement the Party's Charter, build a strong provincial party committee, and perform well the political tasks of the provincial party committee.

Fourthly, make an important contribution to improving the nature of party discipline and discipline enforcement in the provincial committee.

Fifthly, make an important contribution to improving the quality of party organizations and party members, successfully performing assigned tasks.

2.1.3. The agency of Provincial Party Inspection Committee - concept, functions, tasks, roles

2.1.3.1. The concept of the agency of Provincial Party Inspection Committee

The agency of Provincial Party Inspection Committee is advised and assist organizations, helping the Inspection Commission at the same level to perform the tasks and powers of the Party's inspection, supervision and discipline in accordance with the Party's Charter and implements the works from committees and standing committees of the same level; as well as is a professional organization on inspection, supervision and discipline of the Party Committee.

2.1.3.2. Functions, tasks, organizational apparatus and payroll structure of the agency of the Provincial Party Inspection Committee

** Functions of the agency Provincial Party Inspection Committee*

Firstly, advises and assists to the Provincial Committee on inspection - supervision and discipline enforcement in the Party Committee of the province.

Secondly, it's a professional and professional agency on inspection - supervision work and discipline enforcement in the Party of the Provincial Committee, the Standing Provincial Committee, the Provincial Party Inspection Committee

** Duties of the agency of the provincial Committee's inspection commission*

Firstly, research, propose and implement; *Secondly*, guide, check, monitor. *Fourthly*, coordination. *Fifthly*, perform a number of tasks when assigned by the Provincial Party Committee, the Standing Provincial Committee and the provincial Committee's inspection commission.

2.1.3.3. The role of the agency of the Provincial Party Inspection Committee

Firstly, the agency of Provincial Party Inspection Committee has a great role to play, ensuring the Provincial Party Inspection Committee operates in right programme, plan and achieves quality and efficiency.

Secondly, making an important contribution to improving the quality of projects and documents of agency in the province related to the inspection, supervision and enforcement of Party discipline, creating favorable conditions for the Provincial Committee, the Standing Provincial Committee of the Communist Party consider and decide.

Thirdly, making an important contribution in coordinating with agency to advise and assist the Provincial Committee in implementing the work of building the Party Committee of the province, especially the organization of cadres.

Fourthly, making an important contribution to improving the quality and efficiency of the activities of the Provincial Committee and the Standing Provincial Committee in the inspection, supervision and enforcement of party discipline in the Party Committee of the province.

Fifthly, it's the main force to improve the professional level of inspection, supervision and enforcement of party discipline for the Party committees and organizations at lower-level and the contingent of inspection officers of the Party committees at lower-level.

2.2. Complaints and denunciations and the settlement work of complaints and denunciations letter of the Provincial Party Inspection Committee

2.2.1. Complaint, party disciplinary complaint and the settlement work of complaint and party disciplinary complaint letters of the Provincial Party Inspection Committee

2.2.1.1. Concept

A complaint is a request by a citizen, agency, organization or official, civil servant to a competent agency, organization or individual to review an administrative decision, administrative act or disciplinary decision to officials and civil servants when there are having basic to believe that such decision or action is illegal or infringes upon their legitimate rights and interests.

Party disciplinary complaint is one of the rights of party organizations and party members prescribed by the Party Charter; is the party organization and party members following the Party's procedures and regulations to request the superior party committee or inspection committee to the Central Executive Committee to review the disciplinary decisions of the party committee or inspection commission when there are having basic to believe that the disciplinary decision violates the Party Charter and the Party's regulations, affecting its activities and development.

2.2.1.2. Content, classification, principles of party disciplinary complaint

** Content of party disciplinary complaint*

Party discipline includes many types. Based on the content of party discipline, we can see the content of complaints about party discipline, including: *Firstly*, complaints about internal party discipline. *Secondly*, complain about State discipline. *Thirdly*, complain about the discipline of socio-political organizations in where party members participate.

** Classification of complaints about party discipline*

There are many ways to divide complaints on party discipline. For each classification, there will be corresponding types of complaints.

** Principles for complaining about party discipline: Firstly*, do not complain beyond the level until it has been resolved. *Secondly*, do not send complaints to many levels, organizations and individuals that do not have the authority to resolve. *Thirdly*, do not complain for another people. *Fourthly*, in the time of waiting for the complaint to be resolved, party organizations and disciplined party members must strictly comply with disciplinary decisions.

2.2.1.3. The settlement work of party disciplinary complaint letters by the Provincial Party Inspection Committee - concept, content, procedure, scope, subject, principle and role

** Concept:* The settlement work of party disciplinary complaint letters of the Provincial Party Inspection Committee is the activities of the Provincial Party Inspection Committee in formulating and issuing decisions on resolving party disciplinary complaint; implementation organization; inspect and supervise the implementation, make preliminary and final reviews, and learn from experience in

implementing that decision, so that the work of resolving party disciplinary complaints by the Provincial Party Inspection Committee is high quality, effective.

** Content of settlement work of party disciplinary complaint letters by the Provincial Party Inspection Committee*

Firstly, develop and issue decisions on resolving party disciplinary complaints from party organizations and party members

Secondly, direct and implement its decisions on resolving party disciplinary complaints.

Thirdly, direct the coordination between your party's disciplinary complaint resolution team and relevant party organizations to carry out work.

Fourthly, direct the coordination between the party's disciplinary complaint resolution team and the relevant authorities

Fifthly, urge, inspect and supervise the party's disciplinary complaint resolution team during the performance of its tasks.

** Order and procedure for settlement work of party disciplinary complaints letters by the Provincial Party Inspection Committee*

Step one, the Provincial Party Inspection Committee directs and carries out preparations for resolving party disciplinary complaints

Step two, the Provincial Party Inspection Committee directs and resolves party disciplinary complaints

Step three, the Provincial Party Inspection Committee directs and completes the resolution of the party's disciplinary complaint

** Principles of settlement work of party disciplinary complaints letters by the Provincial Party Inspection Committee*

Firstly, it is strictly prohibited to obstruct, refuse to consider and resolve party disciplinary complaints under the authority of the Provincial Party Inspection Committee. *Secondly*, subordinates must obey their superiors. *Thirdly*, the party organization that directly manages party members with party disciplinary complaints coordinates with the Provincial Party Inspection Committee to resolve party disciplinary complaints.

** The role of settlement work of party disciplinary complaints letters by the Provincial Party Inspection Committee*

Firstly, respect and ensure the democratic rights of party organizations and party members before party discipline. *Secondly*, create favorable conditions and require lower-level party organizations to consider their work of enforcing party discipline; Provincial Committee and Standing Committee have a firmer grasp of the

enforcement of party discipline by lower-level party organizations. *Thirdly*, it makes an important contribution to limiting and eliminating errors and negativity in enforcing discipline in the Party. *Fourthly*, it has a great effect in raising awareness and responsibility of party committees, party organizations and party members in the party committee of provincial level.

2.2.2. Denounce the party organizations, party members and the settlement work of denunciation letters against the party organizations, party members by the Provincial Party Inspection Committee

2.2.2.1. Concept of denunciation

Denunciation is a citizen's right stipulated in the Constitution of the Socialist Republic of Vietnam; this is work doing by citizens, according to the procedures of the State's Law on Denunciations, notify competent agencies, organizations, and individuals about violations of the law by any agency, organization or individual leaving damage or threatening to damage the interests of the State as well as the legitimate rights and interests of agencies, organizations, and citizens, through which agencies, organizations, and individuals have the authority to resolve, ensure the interests of the State, the legitimate rights and interests of agencies, organizations and citizens.

2.2.2.2. Denounce the party organizations, party members - content and classification

** Content of denunciation against party organizations and party members*

For party organizations: activities to comply, implement the Political Platform, Party Charter, Guidelines, Resolutions, Directives, Regulations, Regulations, Conclusions of the Party, policies and laws of the State. *For party members:* Issues of party membership standards, standards for committee members and performance of party member duties; the implementation of responsibilities, tasks, powers and qualities, ethics, and lifestyle of officials and party members.

** Classification of denunciation against party organizations and party members*

Denunciation against party organizations and party members include many types, are very diverse and have many ways of dividing into many types; for each division, there will be corresponding types of denunciation accusations.

2.2.2.3. Settlement work of denunciation letters against party organizations and party members by the Provincial Party Inspection Committee - concept, scope, content, process, principle, role

** Concept and scope*

The settlement work of denunciation letters against party organizations and party members by the Provincial Party Inspection Committee is the activities of the Provincial Party Inspection Committee in formulating and issuing decisions on resolving denunciations against organizations party, party members; implementation organization; inspect and supervise the implementation, preliminary, summary and learn from the implementation of that decision of the Provincial Party Inspection Committee on resolving complaints against party organizations and party members to handle complaints, help for the settlement work of letter denouncing the party organizations and party members of the Provincial Party Inspection Committee get quality and efficiency.

The subject of the settlement work of denunciations letters against party organizations and party members by the Provincial Party Inspection Committee is the Provincial Party Inspection Committee. Leading, directing the work of resolving denunciations to party organizations and party members of the Provincial Party Inspection Committee is Provincial Committee, directly and regularly is the Standing Committee of the Provincial Committee.

** Content of settlement work of denunciation letters against party organizations and party members by the Provincial Party Inspection Committee*

Firstly, the Provincial Party Inspection Committee builds, prove decision on the settlement of denunciations letter party organizations and members.

Secondly, the Provincial Party Inspection Committee directs leading and implements its decision on on the settlement of denunciations letter party organizations and members.

Thirdly, the Provincial Party Inspection Committee cooperates with relevant organizations in solving denunciations

Fourthly, the Provincial Party Inspection Committee urges, inspects and supervises the inspection team in performing its tasks

Fifth, the Provincial Party Inspection Committee conducts activities to handle petitions and denunciations; summarizing, summarizing, drawing experience.

** Process of resolving denunciation letters against party organizations and party members by the Provincial Party Inspection Committee*

Step one, the Provincial Party Inspection Committee directs to prepare to deal with the denunciation

Step two, the Provincial Party Inspection Committee directs or proceeds to deal complaints and denunciations letter.

Step three, the Provincial Party Inspection Committee directs or conducts the termination of the settlement of denunciation petitions and letters

** Principles of resolving denunciation letters against party organizations and party members by the Provincial Party Inspection Committee*

Firstly, must classify and resolve cases in scope of responsibility or coordinate with competent party organizations to resolve them. *Secondly*, comply with the time limit for resolving complaints and denunciations according to regulations. *Thirdly*, the Provincial Party Inspection Committee regularly reports to the Provincial Committee to direct and coordinate solutions. *Fourthly*, in case the accuser requests withdraw the denunciation, the Provincial Party Inspection Committee will not consider and resolve the denunciation, unless there have a basis to determine that the denouncer is threatened, coercion or bribery. *Fifthly*, the party organization managing the accused must ensure the democratic rights of party members. *Sixthly*, the people take advantage of denunciations to distort the truth, slander, fabricate denunciations, attack, divide factions, cause internal disturbances and make repeated denunciations with bad intentions must be considered, strictly handled according to regulations. *Seventhly*, the Provincial Party Inspection Committee does not handle anonymous, anonymous, impersonated, unknown address, unknown content complaints and named complaints that have been reviewed and concluded by competent authorities or there has been a notice not to consider or resolve the issue. *Eighthly*, when the Provincial Party Inspection Committee receives a complaint or letter of denunciation, it must ensure confidentiality conditions for the accuser. *Ninthly*, when handling complaints and letters denunciation, cases of repression and retaliation against accusers must be handled or proposed to be strictly handled.

** The role of settlement work of denunciation letters against party organizations and party members by the Provincial Party Inspection Committee*

Firstly, correct mistakes, shortcomings and improve the quality of Party building work. *Secondly*, successfully implement the goals and tasks of the current Party building and rectification work. *Thirdly*, improve the quality of inspection, supervision and enforcement of discipline in the Party of the Provincial Committee and Standing Committee. *Fourthly*, is the central task of the Provincial Party Inspection Committee

Conclusion of chapter 2

Resolving Party disciplinary complaints letters and denunciation letters against party organizations and party members are important tasks of the Provincial Party Inspection Committee, playing a great role and making an important contribution to

the work of building and correcting the Party in general, the Party Committee of the province in particular so that make the Party Committee can be strong and successfully carry out its functions and tasks. This is an issue that need to fundamental research, find feasible solutions that can be implemented well with five contents, three processes and four principles in resolving party disciplinary complaints and five contents, three processes and eight principles in settlement work of letter denunciations of the Provincial Party Inspection Committee.

Chapter 3

SETTLEMENT WORK OF COMPLAINT AND DENUNCIATION LETTERS OF THE PROVINCIAL PARTY INSPECTION COMMITTEE IN THE RED RIVER DELTA - SITUATION, CAUSE AND EXPERIENCE

3.1. Factors affecting to the settlement work of complaint and denunciation letters of the Provincial Party Inspection Committee in the Red River Delta

3.1.1. Current situation, characteristics of economy, culture, society, national defense and security of the Red River Delta's provinces

The Red River Delta consists of eleven provincial-level administrative units, including nine provinces and two centrally run cities. Provinces in the Red River Delta include: Bac Ninh, Ha Nam, Hai Duong, Hung Yen, Nam Dinh, Ninh Binh, Quang Ninh, Thai Binh, Vinh Phuc. The number of district-level administrative units of the Red River Delta provinces is seventy-six units, including Bac Ninh has eight units; Ha Nam has six units; Hai Duong has twelve units; Hung Yen has ten units; Nam Dinh has ten units; Ninh Binh has eight units; Thai Binh has eight units; Quang Ninh has thirteen units and Vinh Phuc has nine units.

3.1.2. Current situation, characteristics of the party committee in the province in the Red River Delta today

The Red River Delta region has nine provinces corresponding with nine provincial party committees, including nine provincial committees with one hundred - seventytwo affiliated party committees. In which are ninety-five district-level party committees, forty district-level and equivalent party committees, 7,448 grassroots party organizations and 545,595 party members.

3.1.3. Current situation, characteristics of the Provincial Committees in the Red River Delta today

Firstly, the Provincial Committees in the Red River Delta operate in conditions and under the profound influence of traditional factors of wet rice culture. *Secondly*, the organizational apparatus of the provincial Committees in the Red River Delta has

been basically completed now, in accordance with regulations, basically guaranteed in terms of quantity, quality and structure. *Thirdly*, the quality of the contingent of provincial partymembers has been improved, ensuring the requirements, tasks of the work. *Fourthly*, the provincial Committees in the Red River Delta still face many difficulties in performing their tasks.

3.1.4. The current situation, characteristics of the Provincial Party Inspection Committee, agency of the Provincial Party Inspection Committee and the inspection staff of the provincial Provincial Party Inspection Committee in the Red River Delta today

The Provincial Party Inspection Committee and agency of the Provincial Party Inspection Committee at all levels are consolidated to ensure the correct structure, quantity and quality, in accordance with the requirements and tasks of the inspection and supervision work; However, the inspection and supervision activities still face many difficulties and obstacles.

3.2. The current situation in settlement work of complaint and denunciation letters of the Provincial Party Inspection Committee in the Red River Delta today

3.2.1. Advantages in settlement work of complaint and denunciation letters of the Provincial Party Inspection Committee in the Red River Delta today

3.2.1.1. Advantages in complaint settlement work

Firstly, the Provincial Party Inspection Committee has proactively developed and issued decisions on resolving party disciplinary complaints from party organizations and party members according to regulations.

Secondly, the Provincial Party Inspection Committee directs and implements its decisions on promptly and effectively resolving party disciplinary complaints and at the same time performs good coordination between complaint resolution groups.

Thirdly, the order and procedures for receiving and resolving party disciplinary complaints of the Provincial Party Inspection Committee in the Red River Delta basically ensure correct and complete steps according to regulations.

Fourthly, the handling of party disciplinary complaints always complies with prescribed principles.

3.2.1.2. Advantages in denunciation settlement work

Firstly, the Provincial Party Inspection Committee has proactively developed and issued decisions on resolving complaints against party organizations and party members, at the same time directed and implemented its decisions on resolving complaints, denounce party organizations and party members

Secondly, the Provincial Party Inspection Committee in the Red River Delta well implemented the process of resolving complaints against party organizations and party members.

Thirdly, coordinate with relevant agencies in resolving denunciations against party members more closely

Fourthly, handling of denunciation results against party members basically complies with the regulations, authority and responsibilities of the Provincial Party Inspection Committee

Fifthly, have focused on preliminary, summary and monitoring the implementation of conclusions on resolving denunciations against party members of the Provincial Party Inspection Committee.

3.2.2. Limitations in settlement work of complaint and denunciation letters of the Provincial Party Inspection Committee in the Red River Delta today

3.2.2.1. Limitations in complaint settlement work

Firstly, limitations in formulating, issuing and distributing decisions on resolving party disciplinary complaints of party organizations and party members

Secondly, coordination between their own party disciplinary complaint resolution groups and the competent agencies in resolving party disciplinary complaints of the complaint resolution group is still limited, its tasks are unclear, authority in coordinating resolution.

Thirdly, the order and procedures for resolving party disciplinary complaints of the Provincial Party Inspection Committee in the Red River Delta in some provinces and some cases have not been strictly implemented.

Fourthly, the work of verification, verification and complaint resolution is still slow so some cases are slow to be resolved and responded.

Fifthly, some provincial party inspection committees have shown signs of violations in resolving complaints and shifting responsibilities in performing tasks.

3.2.2.2. Limitations in denunciation settlement work

Firstly, Provincial Party Inspection Committee develops and issues a decision on resolving denunciations against party organizations and party members and directs the implementation of its decision on resolving denunciations against party organizations, party members in some Provincial Party Inspection Committee are slow and not on time.

Secondly, direction and implementation of the decision of the Provincial Party Inspection Committee on resolving complaints against party organizations and party members is still limited.

Thirdly, handling of denunciations against party members in some cases is still confusing or not implemented well in terms of authority, principles, methods, processes and procedures.

Fourthly, coordination with relevant agencies in resolving denunciations against party members in many cases is not strict.

Fifthly, handling of denunciation results against party members is still incomplete and convincing

Sixthly, some Provincial Party Inspection Committee have not considered in the preliminary, final reviews and supervision of the implementation of conclusions on resolving denunciations against party members.

3.3. Cause and Experience

3.3.1. Cause

3.3.1.1. Cause of advantages

Firstly, the leadership and direction of the Provincial Committees.

Secondly, the Central Inspection Committee has paid attention to directing and providing professional guidance, helping to support the Provincial Party Inspection Committee.

Thirdly, the activeness and initiative of the Provincial Party Inspection Committee, inspection staff, party organizations and party members in the province in performing the task of handling complaints, denunciation letter.

Fourthly, the professional qualifications, working capacity and experience of the inspection staff are improved.

3.3.1.2. Cause of limitations

Firstly, the nature, content, object of denunciation field is complex

Secondly, the perception of some party committees and authorities of the Provincial Committee and the grassroots inspection commission is not adequate

Thirdly, not really doing well in managing party officials and members; having a situation of not understanding the activities of the denounced party members.

Fourthly, the system of regulations, policies and laws of the Party and State still has inadequacy.

Fifthly, some cadres, party members and citizens sent complaints and denunciations not realizing their responsibilities.

Sixthly, inspectors of inspection committees of provinces and cities are limited in number as well as capacity and qualifications.

3.3.2. Experiences in settlement work of complaint and denunciation letter of the Provincial Party Inspection Committee in the Red River Delta today

Firstly, the Provincial Committee and the Provincial Party Inspection Committee need to have a correct, complete and timely awareness of the handling of denunciations against Party members.

Secondly, focus on the propaganda and dissemination of the Party's regulations and the State's laws.

Thirdly, solve complaints and denunciations letter against party members must be right on methods, principles, procedures and processes.

Fourthly, must be close coordination between the provincial Committee's inspection commission and relevant agencies and organizations

Fifthly, the inspection direction and guidance of the Central Inspection Committee and the Party Committee at the same level

Sixthly, it is necessary to focus on improving the capacity and qualifications of the inspection staff of the provincial Committee.

Seventhly, it is necessary to do a good job of monitoring the implementation of conclusions, taking measures to strictly handle the wrong complainants and denunciators, promptly encouraging and rewarding person who make correct complaints and denunciations.

Conclusion Chapter 3

Through analyzing the current situation of the quality of denunciation settlement by the Provincial Party Inspection Committee in the Red River Delta, the author has systematically and objectively analyzed the causes of the advantages and limitations of the quality of settlement complaint, denunciation by the Provincial Party Inspection Committee in the Red River Delta. As well as selected and analyzed the problems raised in the denunciation-receiving and settlement institute in the coming time in order to orient the study of solutions in Chapter 4 to improve the quality of denunciation settlement work of the Provincial Party Inspection Committee in the Red River Delta until the year of 2035.

Chapter 4

**ORIENTATIONS AND SOLUTIONS TO WELL DONE SETTLEMENT
WORK OF THE COMPLAINT AND DENUNCIATION LETTERS OF THE
PROVINCIAL PARTY INSPECTION COMMITTEE IN THE RED RIVER
DELTA IN THE COMING TIME**

4.1. Favorable and unfavorable factors and orientations to well done settlement work of the complaint and denunciation letters of the Provincial Party Inspection Committee in the Red River Delta in the coming time

4.1.1. Favorable and unfavorable factors affecting to the settlement word of the complaint and denunciation letters of the Provincial Party Inspection Committee in the Red River Delta

4.1.1.1. Favorable factors

The Party's views and regulations on the settlement work of complaint and denunciation and handling violations of denunciation and resolving complaint and denunciation are increasingly specific, clear and highly convincing; Awareness and sense of responsibility of party organizations and party members in resolving complaints and denunciations is increasingly raised; Democracy in the Party and the spirit of self-criticism and criticism in the Party are increasingly promoted, which has positive impact on the handling of complaints and denunciations; Political, economic and social conditions are increasingly improving, positively affecting the resolution of complaints and denunciations.

4.1.1.2. Unfavorable factors

Financial crisis, economic recession, high inflation, rising prices of essential consumer goods throughout the country in general and the Red River Delta in particular, leading to negative impacts on the settlement of complaints. Current letters of complaints and denunciations; Corruption, the deterioration of political ideology, ethics, and lifestyle of a part of officials and party members affect the handling of complaints and denunciations; The system of documents from superiors on resolving complaints and denunciations is still same same and inconsistent.

4.1.2. Orientations to well done settlement work of the complaint and denunciation letters of the Provincial Party Inspection Committee in the Red River Delta in the coming time

General orientations: The settlement work of the complaint and denunciation letters against party members must ensure compliance with the guidelines, principles,

competence and settlement regulations; strictly handle defects and violations according to the Party's regulations; do not let wrongdoing, let the violations go without being handled.

Specific orientations:

Firstly, continue to organize and implement the tasks according to Directive No. 35-CT/TW dated May 26, 2014 of the Politburo.

Secondly, promote the synergy of the entire political system for citizen reception, complaint and denunciation settlement.

Thirdly, strengthen the leadership and direction of the provincial Committee; the professional assistance and guidance of the Central Inspection Committee.

Fourthly, the provincial Committees lead the government in the province to strengthen the state management of receiving citizens, handling complaints and denunciations.

Fifthly, strictly and thoroughly implement and implement conclusions and decisions on handling complaints and denunciations when they take effect.

4.1.3. Request to well done settlement work of the complaint and denunciation letter of the Provincial Party Inspection Committee in the Red River Delta in the coming time

4.1.3.1. Ensuring thorough adherence guidelines and policies of the Party

Strengthen propaganda to raise awareness among citizens and party members about the Law on Complaints and Denunciations and the Party's regulations on settlement of complaints and denunciations.

4.1.3.2. Ensuring the requirements of the Party's inspection work

The inspection work of the Party is very important, through the inspection to verify and verify whether the complaint or denunciation is correct or not. During the inspection, it is necessary to make sure according to the steps and authority. Inspection work must always be objective, democratic, synchronous, consistent, close and feasible.

4.1.3.3. Guarantee better the rights of party members to complain and denounce

Complaints and denunciations are forms of democratic practice, a right and also a responsibility of organizations and individuals, as clearly stated in the Party's regulations.

4.1.3.4. Ensuring inheritance of Party regulations, experience in settlement work of the complaint and denunciation letters of the Provincial Party Inspection Committee

The settlement work of the complaint and denunciation in the province is quite complicated, the number of applications has increased, and many complaints arise, so it is necessary to follow the Party's regulations and each case, each case must have a direction flexible, suitable handling.

4.2. Solutions to well done settlement work of the complaint and denunciation letters of the Provincial Party Inspection Committee in the Red River Delta in the coming time

4.2.1. Raise awareness and responsibilities of the Provincial Committee, the Standing Provincial Committee and Provincial Party Inspection Committee on the settlement of complaints and denunciations work

First of all, raising awareness and sense of responsibility of the provincial Committee. The province's awareness and responsibilities have a decisive role in influencing the transformation of awareness of the entire political system, the Inspection Commission and the people on the role of complaint and denunciation settlement in particular.

4.2.2. Develop and complete processes, procedures, programs and plans work of the Provincial Party Inspection Committee in an appropriate and effective manner.

The Provincial Committee leads the inspection committee to develop the process and procedures for settlement of complaints and denunciations that are not inconsistent with the central document and in line with the reality of complaint and denunciation settlement of each province.

4.2.3. Strengthen the leadership and direction of the Provincial Committee, the Standing provincial Committee and the professional guidance of the Central Inspection Committee

It is necessary to guide the Provincial Party Inspection Committee to remove difficulties, obstacles and obstacles in the process of performing their tasks, especially when there are obstacles and difficulties by the Party Committee to the Inspection Commission in the process of performing of this task.

4.2.4. Strengthen training and retraining to improve the quality of inspection staff

Party committees at all levels need to focus on building a contingent of officials of the Inspection Committee at all levels with sufficient quantity, quality assurance, political qualities, revolutionary ethics and solid bravery.

4.2.5. Strengthen the coordination of agencies and units in handling complaints and denunciations

In order to work effectively, the standing Provincial Committee need to issue regulations on coordination between the Inspection Committee at their level and relevant agencies in the area.

4.2.6. Strictly and effectively implement methods and forms of inspection and settlement work of the complaint and denunciation letters of the Provincial Party Inspection Committee in the Red River Delta.

Five basic methods of inspection and supervision must be followed, promote self-discipline of party organizations and party members; promote the Party-building responsibility of the masses; coordinate well with relevant agencies, departments, branches, socio-political organizations and attach importance to the application of verification and verification methods, appropriate forms.

4.2.7. Proposing policies and sanctions to strictly, accurately and promptly handle Party discipline, ensuring equality of interests for cadres and party members

Strict enforcement of Party discipline has great educational and deterrent effects. There are high-ranking cadres who regretted and apologized to the collective and the people for doing wrong things, adversely affecting the reputation of the Party and hoping that comrades and comrades should not like them.

4.2.8. Strengthening inspection, supervision, preliminary and final review settlement work of the complaint and denunciation letters of the Provincial Party Inspection Committee in the Red River Delta

The Provincial Committee, the Standing Committee, the Provincial Party Inspection Committee always attach great importance to inspection and supervision in general and the settlement work of complaints and denunciations letters against Party members in particular. Strengthening inspection, supervision, preliminary and summary activities in complaints and denunciations letters settlement work of the Provincial Party Inspection Committee in general and in the Red River Delta in particular is valuable and meaningful when drawn some valuable lessons from summarizing work practices.

Conclusion of chapter 4

Settlement work of the complaint and denunciation letters has an extremely important position in all leadership activities of the Party. Checking and maintaining discipline, resolving complaints and denunciations letters are the tasks of the entire Party. Improving the quality the complaints and denunciations letters settlement work of the Provincial Party Inspection Committee in the Red River Delta, it is necessary to implement synchronous solutions.

CONCLUSION

After analyzing prediction favorable and unfavorable factors in complaints and denunciations letters settlement work of the Provincial Party Inspection Committee in the Red River Delta in the coming time, the thesis has mentioned solutions specific and feasible to effectively carry out the resolving complaints and denunciations letters settlement work of the Provincial Party Inspection Committee in the Red River Delta. This is a system of solutions close to the requirements of performing the functions and tasks of the provincial party inspection agency. As well as, the solutions also ensure comprehensiveness for entities such as the Provincial Committee, Provincial Party Inspection Committee, Central Inspection Committee. This solution system comes from the theoretical basis and experience in the process of carrying out inspection, supervision, resolving complaints, denunciations and issues raised in the coming time.